



STATE OF CONNECTICUT
DEPARTMENT OF MOTOR VEHICLES

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Testimony of Department of Motor Vehicles
Commissioner Melody A. Currey
Transportation Committee Public Hearing
March 5, 2014

**H.B. No. 5459 (RAISED) AN ACT CONCERNING MOTOR VEHICLE
REGISTRATION.**

Good morning Senator Maynard, Representative Guerrera, Senator Boucher, Representative Scribner and other members of the Transportation Committee. I am here to testify regarding HB 5459 AN ACT CONCERNING MOTOR VEHICLE REGISTRATION. This bill would require DMV to study the motor vehicle registration process in other New England states and New York state and draft a report detailing the Department's findings.

While the Department appreciates the intent of this legislation, please know that as Commissioner I am in frequent contact, often on a daily basis, with other states' DMV Administrators from the Northeast and beyond. Connecticut is part of Region 1 of the American Association of Motor Vehicle Administrators (AAMVA) and as the Department's leader, we are constantly seeking new and innovative methods of improving the Connecticut DMV's registration processes and systems in order to make it simpler and more efficient for its customers. If other states in the Northeast, including states in other regions, have improved their motor vehicle registration processes and Connecticut can adopt their techniques and systems without any additional cost, then we will certainly study those efforts.

Further, the Department and its personnel are continuously reviewing its internal and external processes, including the registration process, as part of the LEAN government initiative. This is an ongoing process that is headed and championed by employees in the Department who listen to the employees and customers involved in various Department functions, analyze current processes, recommend changes where appropriate and finally implement those process improvements to reduce waste and increase productivity.

As a result, I would respectfully request this legislation not move forward.

Thank you for the opportunity to testify on this legislation.